



Advanced software, thorough training and up-to-date technology are no longer a luxury in the office place, but rather a necessity in order to keep up with the competition.

Ayers Technology Corporation now offers this new service with your requirements in mind.

We have supported our clients' needs for over 15 years. We have listened to requests for a more comprehensive service approach, and have implemented a number of service plans to meet a variety of needs.

Support Plans allow our clients to get the most out of their software systems without the fear of open-ended hourly charges. Plus, scheduled maintenance and training insure that the company maximizes the benefits of using the software to its fullest extent.

Enclosed you will find monthly rates for your convenience.

David Ayers

David Ayers

AYERS TECHNOLOGY CORPORATION



**SOFTWARE SOLUTIONS
AND SERVICES
FOR YOUR
GROWING BUSINESS**



AYERS TECHNOLOGY CORPORATION

7301 RR 620 N., Ste. 155-141
Austin, Texas 78726-4539

Phone: 512-251-7313

Fax: 512-335-7307

Toll Free: 866-656-2442

E-mail: sales@ayerstechnology.com



TEL: 512-251-7313
TOLL FREE: 866-656-2442
www.ayerstechnology.com



RE-ENFORCEMENT SUPPORT PROGRAM

We have all come to recognize that the daily and weekly reports we require from our database software and the accuracy of those reports are directly reflective of how well trained our staff is on database entry procedures and information retrieval.

Can you imagine the cost and man hours required to have just one week of improperly entered data removed and then re-entered?

ADDITIONAL OPTIONS AVAILABLE

~In today's world, we would never think to buy a car without an extended warranty or a home without a homeowners policy. Then why would you gamble with the very heart of your organization by not securing your database with an extended re-enforcement warranty and continual support training?

~With on-site training and refresher sessions you are assured of a database that is consistent in the information and reports it will deliver.

~Through off-site back-up you are secure against data loss from theft of workstations and servers, fire and electrical damage as well as virus and proprietary infiltration.

RATES AND SERVICES

Plan Level: Green Cost per Month: \$125 Response Time: 8 hrs.	Four (4) Monthly Phone Support-Calls or Remote Access	One (1) annual *System Diagnostic and Database Tune-up
Plan Level: Gold Cost per Month: \$250 Response Time: 4hrs.	Eight (8) Monthly Service Calls or Remote Access Sessions	Quarterly (4) *System Diagnostic and Database Tune-up
Plan Level: Platinum Cost per Month: \$495 Response Time: 4hrs	16 Monthly Service Calls or Remote Access Sessions	Monthly (12) **System Diagnostic and Database Tune-up

~ TRAINING and SUPPORT SERVICES ~

Plan Level	On-site training and support rate per hour	On-site training for consistent and proper data entry recommended
Green	\$135.	On-site training classes for groups available
Gold	\$130.	
**Platinum	\$125.	

All training materials provided

Daily Off-site Back-up (Rate based on data size)	Monthly Rate \$50/ minimum
Emergency Help Desk Support	On-Site Rate

*System Diagnostic and Database Tune-up includes:

- Database Diagnostics System test
- Purging of cleared activities and old history
- Archiving of old records
- Removal of old user (previous employees) profiles from database
- Deletion of blank records
- Removal of duplicated records
- Enter opt-out field for CAN-SPAM compliance
- Generation of report showing data entry errors that require correction
- ****Quarterly on-site training refresher course**

REGISTRATION FOR SERVICE

_____ Please accept this fax as my registration for service with Ayers Technology Corporation. Please contact me regarding set up information.

___ **Plan Level Green (Monthly)**

___ **Plan Level Gold (Monthly)**

___ **Plan Level Platinum (Monthly)**

___ **Off-site Back-up (Daily)**

___ **On-site Training (Individual/Group)**

_____ Please contact me about additional information on Ayers Technology Corporation.

Name _____

Title: _____

Company: _____

Phone: _____ / _____ - _____

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Ayers Technology Corporation Support Plan

Please accept this fax/email as my enrollment for the Ayers Technology Support Plan for the next 12 months.

My plan selection is :	Plan Level	Monthly Rate	Calls and support included	Support Rate for On-site or excess calls
<input type="checkbox"/>	Green	\$125.00/Month	4 support calls or remote access sessions per month. Includes annual systems diagnostic and database tune-up	\$135.00/Hour
<input type="checkbox"/>	Gold	\$250.00/Month	8 support calls or remote access sessions per month. Includes quarterly systems diagnostic and database tune-up	\$130.00/Hour
<input type="checkbox"/>	Platinum	\$495.00/Month	16 support calls or remote access sessions per month. Includes monthly systems diagnostic and database tune-up	\$125.00/Hour
<input type="checkbox"/>	Off-site Backup	\$ _____	Number of MB to be backed up: _____	

Primary Contact: _____ Secondary Contact: _____

Please charge the following credit card on the first of every month:

Visa Master Card American Express Discover

Card Number: _____

Name on card: _____

Mailing address for card:

Expiration Date: _____ Security Code _____

Company: _____ Signature: _____

Date Signed: _____ Title: _____

Fax back to: 512-335-7307 or email to Pam@Ayerstechnology.com

Ayers Technology Corporation

Automatic Credit Card Billing Authorization Form

If you would like to enjoy the convenience of automatic billing, simply complete the Credit Card Information section below and sign the form. All requested information is required. Upon approval, we will automatically bill your credit card for the amount indicated and your total charges will appear on your monthly credit card statement. You may cancel this automatic billing authorization at any time by contacting us.

Customer Information (To be completed by merchant)

Customer name: _____ Customer account number: _____ Phone: _____

Payment Information (To be completed by merchant)

I authorize Ayers Technology Corporation to automatically bill the card listed below as specified:

Amount: \$ _____ Frequency: Weekly Bi-Weekly Semi-Monthly Monthly
 Quarterly Semi-Annually Annually (Check only one)

Start billing on: ____ / ____ / ____ End billing when: Contract expires: ____ / ____ / ____
 Customer provides written cancellation

Credit Card Information (To be completed by customer)

Ayers Technology Corporation accepts the following credit cards: **Visa, MasterCard, American Express, Discover**

Credit card type: _____ Credit card number: _____ Expires: ____ / ____ / ____

Cardholder's name: _____ Cardholder's Zip code (required): _____
(as shown on credit card) (from credit card billing address)

Customer's signature: _____ Date: _____